

Booking Terms & Conditions

1. You must be at least 18 years of age and must have the capacity and authority to make the booking for yourself. The booking procedure is a guideline of the process and if the balance of the holiday is not paid by the specified date mentioned on the booking form for that holiday, we reserve the right to cancel the booking.
2. The price includes the services specified for that retreat by our website: www.angellight.co.uk/angelsabroad. It does not include flights, transfers, passport charges, airport or airline supplement taxes, insurance, emergency costs or excess baggage costs.
3. If you opt to share a room and we are unable find a sharer, the cost of a single room may be applied. You will, of course be notified beforehand. To help room sharers, if both parties wish we can introduce you by email or telephone beforehand, provided you and they have given permission on the booking form to do so.
4. In order to participate in a holiday provided by us, you must have travel insurance to cover cancellations, personal losses and emergency medical needs. Chrissie Astell & AngelLight have insurance cover for any losses arising from negligence on our part.
5. We have the right to increase the holiday price in the event of a dramatic change (more than 5 points) in exchange rates or unexpected supplements imposed by the UK or Greek governments or following Brexit.
6. Any special requirements should be noted at the time of booking. Alterations after booking may incur additional administration fees.
7. If you wish to cancel you should call us immediately and then confirm in writing. The following charges will apply:

42 days or more before departure, loss of deposit.

41-28 days before departure, 50% of total holiday price.

27-14 days before departure, 75% of total holiday price.

13 or less days before departure, 100% of total holiday price.

We reserve the right to cancel the retreat if we cannot secure a minimum number of places, although in over twenty years of running retreats we have never need to do this. We will aim to advise passengers at least three months prior to the trip if cancellation is likely. We advise you to book flights (and any UK accommodation prior to your flight) that can be cancelled and take out cancellation insurance with your flight. If we choose to cancel the trip you will receive a full refund of all fees paid to us.

8. If, for any reason at all, Chrissie Astell is unable to attend we will do our very best to replace her with a teacher of similar qualities and advise you of this. We will advise you before the holiday of any other deviation from what we had advertised, for example due to maintenance work, weather conditions, sickness or any other reason we could not have forecast.
9. We accept no liability for cancellations, delays or changes that are beyond our control or ability to deal with, such as strikes, air transport problems, Brexit, or strife. We accept no liability for your medical or mental health condition whenever it may have developed. We accept no liability for loss of or damage to your personal property unless we were the direct cause of it.
10. If you or your party have had any major physical or emotional illness within the last 5 years or are under medical or psychiatric supervision, you must notify us of the details at the time of booking. This will be treated with the upmost confidentiality. Non-disclosure of relevant information can invalidate your insurance and cancel our contractual obligations to you.
11. If you are dissatisfied with any aspect of your trip, you should raise it immediately with Chrissie, or the Peli Hotel. We wish to provide a quality retreat for you and matters can usually be put right on the spot.

We hope you have a lovely retreat with us, and we will do our best to ensure that you do!